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## INTRODUCTION




ROGER FORDYCE
CHIEF EXECUTIVE OFFICER


ADRIAN BARTELLA CHIEF FINANCIAL OFFICER



On Today's Call
1.FY 2019 / Q4 Highlights
2. Operational Highlights
3. M\&A Updates
4.2020 Strategic Initiatives
5. Financial Results

## FY 2019 / Q4 HIGHLIGHTS

-HI Hudson

HIGHLIGHTS Q4 / FY 2019

- COMPLETED 2019 WITH IMPROVED TOPLINE TRENDS
- Organic net sales ${ }^{1}$ grew $0.8 \%$ in Q4'19 and $1.4 \%$ in FY' 19
- Like-for-like net sales grew $1.1 \%$ ( $1.1 \%$ constant currency) in Q4'19 and $0.6 \%$ (1.1\% in constant currency) in FY'19
- Duty paid (77\% of net sales) like-for-like: grew 2.2\% constant currency in Q4'19
- Driven by strengthen in food \& beverage and electronics
- Duty-free ( $23 \%$ of net sales) like-for-like: declined $2.1 \%$ constant currency in Q4'19
- Continued to be challenged by Chinese tourism / spending trends in Q4
- Slight decline of $0.3 \%$ in net new business reflecting the closure of 19 New Orleans locations
- STRONG GROSS PROFIT MARGIN IN 2019
- Gross margin remained essentially flat at $64.2 \%$ in Q4'19 and was up 50 bps at $64.2 \%$ in $\mathrm{FY}^{\prime} 19$
- Continued benefit of improved vendor terms and positive sales mix shift helped drive profit margins in 2019
- ANNOUNCED TWO STRATEGIC ACQUISITIONS THAT STRENGTHEN FOOD \& BEVERAGE AND SPECIALTY RETAIL PORTFOLIOS
- OHM Concession Group - F\&B acquisition key step in expansion strategy
- Brookstone - Hudson is now the exclusive retailer for Brookstone in airports
- STRONG BALANCE SHEET AND FREE CASH FLOW
- Reduced net debt by $\$ 79$ million in 2019; reduced leverage ratio by $0.3 x$ to $1.0 x$ at year end 2019


## OPERATIONAL HIGHLIGHTS

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## 2019 WINS AND EXTENSIONS

| R E T A I L | New Wins |  | Extensions ${ }^{(1)}+$ Expansions |
| :---: | :---: | :---: | :---: |
|  | New Market | Existing Market | Existing Market |
|  | Indianapolis Int'I Airport January 2019 | Newark Int'I Airport TB October 2019 | Philadelphia Int'I Airport February 2019 |
|  | St. Pete-Clearwater Int'I Airport May 2019 | Indianapolis Int'I Airport October 2019 | San Francisco Int'l Airport - T1 March 2019 |
|  |  |  | Seattle-Tacoma Int'I Airport August 2019 |
|  |  |  | Hartsfield-Jackson Atlanta Int'I Airport September 2019 |
|  |  |  | Toronto Pearson Int'l Airport December 2019 |


| F O D | New Wins | Extensions (1) + Expansions |
| :---: | :---: | :---: |
|  | New Market | Existing Market |

Dallas Ft. Worth Int'l Airport
November 2019

NOTABLE STORE OPENINGS Q4 2019
JOHN F. KENNEDY INTERNATIONAL AIRPORT


NOTABLE STORE OPENINGS Q4 2019


- ENTERING INTO JOHN F. KENNEDY INTERNATIONAL AIRPORT TERMINAL 5
- Secured a new RFP win for three stores in JFK Terminal 5, a new terminal for Hudson with 635,000 square feet
- Winning package included two travel convenience stores and one specialty store - Herschel
- STRENGTHENING OUR PARTNERSHIP WITH LAGUARDIA GATEWAY PARTNERS AT LGA
- Won RFP for two additional travel convenience stores in the new Central Headhouse
- EXPANDING OUR FOOTPRINT AT ATLANTIC CITY INTERNATIONAL AIRPORT
- RFP win for four stores
- Includes a new combination Hudson/Dunkin - our first food \& beverage concept at the airport
- SELECTED FOR THE PRIME TRAVEL CONVENIENCE PACKAGE AT LAX MIDFIELD SATELLITE CONCOURSE
- RFP win for four stores - two travel convenience stores and two specialty stores - All Saints and NewBeauty
- All Saints and NewBeauty stores are first in any airport in North America


## M\&A UPDATES

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## M\&A: OHM CONCESSIONS GROUP

- Signed an agreement to acquire a controlling stake in OHM Concession Group in October 2019
- Adds new food \& beverage capabilities to our business, including full-service, fast casual, sports restaurants and fine dining locations
- Expect to add $\sim 60$ new locations
- Have been partnering closely with OHM team on various new business opportunities

- Deal expected to close in the coming weeks



## M\&A: BROOKSTONE

- Signed agreements in October 2019 to:
- Acquire assets to operate U.S. airport Brookstone stores
- Obtain rights to be the exclusive airport retailer for the Brookstone brand
- Have since signed agreements for six new stores and in negotiations for seven additional locations

- Excited to roll out Brookstone-branded travel, electronics, and everyday gadgets to Hudson stores in Q2



## 2020 STRATEGIC INITIATIVES

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## 2020 STRATEGIC INITIATIVES

- EXPAND FOOD \& BEVERAGE
- Seek opportunities to add new capabilities and enhance F\&B team
- Explore opportunities to open additional combination concepts such as Hudson/Dunkin, Hudson/Joe \& The Juice and Plum Market/convenience store
- GROW BRAND PARTNERSHIPS
- Have added exciting brands to our portfolio over last few years such as Joe \& The Juice and Brookstone
- Looking to expand upon existing partnerships and add new ones that enhance travelers' experiences
- ROLL OUT NEXTGEN HUDSON STORES
- Implementing latest digital technology to enhance experiential and transactions capabilities
- Adding digital signage that can be customized to support seasonal and local events or promotions
- Flexible store model to allow quick merchandise and operational changes
- LAUNCH CUSTOMER-FACING APP, "HUDSON BLUE"
- New app will allow travelers to connect with Hudson stores on mobile device to gather insight on products and promotions
- On track to roll out in mid-2020


## FINANCIAL RESULTS

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FINANCIAL HIGHLIGHTS Q4 2019

(1) SEE REConciliation to turnover on slide 19. organic net sales growth represents the combination of growth from (I) like-for-Like net sales growth and (il) net new stores and EXPANSIONS.

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ORGANIC NET SALES GROWTH COMPONENTS Q4 2019

| Q4 2019 GROWTH COMPONENTS |  |
| :--- | :--- | ---: |
|  |  |
| Net Sales Growth Components | Q4'19 / Q4'18 |
|  | $1.1 \%$ |
| Like-for-Like FX effect | $\mathbf{0 . 0 \%}$ |
| Like-for-Like @ reported currency rates | $1.1 \%$ |
| Net New Business | $-0.3 \%$ |
| Organic Net Sales Growth as reported | $\mathbf{0 . 8 \%}$ |
| Acquisition Growth | $0.7 \%$ |
| Advertising Income | $-0.6 \%$ |
| Turnover Growth | $0.9 \%$ |

## QUARTERLY EVOLUTION

- Improvement in Q4 like-for-like sales driven by some recovery in duty free and a rebound to positive duty paid results
- Strength in duty paid like-for-like sales driven by strength of food \& beverage and electronics categories
- Net new business was softer than Q4'18 due to the previously announced New Orleans store closures in November 2019

QUARTERLY LIKE-FOR-LIKE @ CONSTANT CURRENCY

|  | Q4'18 | Q1'19 | Q2'19 | Q3'19 | Q4'19 |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |
| Total | $2.5 \%$ | $3.2 \%$ | $1.2 \%$ | $(0.9 \%)$ | $1.1 \%$ |
| Duty paid | $3.2 \%$ | $4.2 \%$ | $3.4 \%$ | $1.7 \%$ | $2.2 \%$ |
| Duty free | $0.3 \%$ | $0.5 \%$ | $(5.4 \%)$ | $(8.0 \%)$ | $(2.1 \%)$ |

## SUMMARY Q4 AND FULL YEAR 2019

| (in millions USD, except for EPS) | $\begin{array}{r} \text { Q4 } 2019 \\ \text { \% of Turnover } \end{array}$ | $\begin{array}{r} \text { Q4 } 2018 \\ \text { \% of Turnover } \end{array}$ | $\begin{array}{r} \text { FY } 2019 \\ \text { \% of Turnover } \end{array}$ | $\begin{array}{r} \text { FY } 2018 \\ \text { \% of Turnover } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
| TURNOVER | 475.8 | 471.4 | 1,953.7 | 1,924.2 |
| GROSS PROFIT | $\begin{array}{r} 305.6 \\ 64.2 \% \end{array}$ | $\begin{array}{r} 302.9 \\ 64.3 \% \end{array}$ | $\begin{array}{r} 1,254.3 \\ 64.2 \% \end{array}$ | $\begin{array}{r} 1,225.7 \\ 63.7 \% \end{array}$ |
| Lease expenses (excl. benefit related to capitalized right of use) | $\begin{aligned} & (106.0) \\ & 22.3 \% \end{aligned}$ | $\begin{aligned} & \text { (107.3) } \\ & 22.8 \% \end{aligned}$ | $\begin{aligned} & (431.4) \\ & 22.1 \% \end{aligned}$ | $\begin{gathered} (428.6) \\ 22.3 \% \end{gathered}$ |
| Personnel expenses (excl. separation expenses) | $\begin{gathered} (111.6) \\ 23.5 \% \end{gathered}$ | $\begin{gathered} \text { (107.3) } \\ \text { 22.8\% } \end{gathered}$ | $\begin{gathered} (435.8) \\ 22.3 \% \end{gathered}$ | $\begin{gathered} (411.1) \\ 21.4 \% \end{gathered}$ |
| Other expenses (excl. other operational charges) | $\begin{gathered} (40.8) \\ 8.6 \% \end{gathered}$ | $\begin{gathered} (35.5) \\ 7.5 \% \end{gathered}$ | $\begin{array}{r} (156.5) \\ 8.0 \% \end{array}$ | $\begin{array}{r} (148.0) \\ 7.7 \% \end{array}$ |
| Adjusted EBITDA (1) | $\begin{array}{r} 47.2 \\ 9.9 \% \end{array}$ | $\begin{array}{r} 52.8 \\ 11.2 \% \end{array}$ | $\begin{array}{r} 230.6 \\ 11.8 \% \end{array}$ | $\begin{array}{r} 238.0 \\ 12.4 \% \end{array}$ |
| Benefit related to capitalized right of use | 79.5 | - | 300.2 | - |
| Other operational charges and separation expenses | (10.6) | (4.3) | (19.9) | (10.9) |
| Depreciation and amortization | (94.4) | (39.3) | (363.5) | (128.9) |
| OPERATING PROFIT | 21.7 | 9.2 | 147.4 | 98.2 |
| Finance expenses, net ${ }^{(2)}$ | (26.5) | (7.5) | (86.6) | (29.4) |
| Income tax | 2.5 | 1.1 | (14.5) | (3.0) |
| Net profit | (2.3) | 2.8 | 46.3 | 65.8 |
| Adjusted Net Profit to equity holders of the parent (1) | 7.5 | 12.5 | 60.5 | 67.0 |
| Adjusted EPS (in USD) ${ }^{(1)}$ | 0.08 | 0.13 | 0.65 | 0.72 |

(1) FOR A RECONCILIATION OF NON-IFRS MEASURES FOR THE PERIODS PRESENTED SEE APPENDIX
(2) FINANCE EXPENSES. NET. INCLUDES FINANCE INCOME, FINANCE EXPENSES AND FOREIGN EXCHANGE GAIN (Loss)

## BALANCE SHEET AND CASH FLOW



## CASH FLOW STATEMENT

|  | FULL YEAR |  |
| :--- | :---: | :---: |
| In millions USD | 2019 | 2018 |
| Net cash flows from operating activities | 532.3 | $\$ 232.7$ |
| Net cash flows used in investing activities | $(74.1)$ | $(67.6)$ |
| Net cash flows used in financing activities | $(376.2)$ | $(66.3)$ |
| Currency translation on cash | 1.8 | $(2.0)$ |
| Increase / (decrease) in cash and cash equivalents | 83.8 | 96.8 |
| Cash and cash equivalents at the |  |  |
| - beginning of the period | 234.2 | 137.4 |
| - end of the period | 318.0 | 234.2 |

(1) ADJUSTED NET DEBT LEVERAGE, A NON-IFRS MEASURE, REPRESENTS TOTAL BORROWINGS OF $\$ 549.0 \mathrm{M}$ (EXCLUDES IFRS 16 OBLIGATIONS) LESS CASH OF S318.OM AT THE END OF THE PERIOD
(2) PRESENTEDDVIDED BYADJ EBATDAFORTE LAST 12MONTHS OF S230.6M.
operating activities.
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## Q\&A

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## APPENDIX

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## SALES BREAKDOWN - BY PRODUCT CATEGORY



## SALES BREAKDOWN - BY SECTOR AND COUNTRY

NET SALES BY SECTOR


## ADJUSTED EBITDA RECONCILIATION (1)

| IN MILLIONS OF USD | QUARTER ENDED 12/31/2019 | QUARTER ENDED 12/31/2018 | year ended 12/31/2019 | year ended 12/31/2018 |
| :---: | :---: | :---: | :---: | :---: |
| Net profit (loss) | (2.3) | 2.8 | 46.3 | 65.8 |
| Income tax expense (benefit) | (2.5) | (1.1) | 14.5 | 3.0 |
| Profit (loss) before taxes (EBT) | (4.8) | 1.7 | 60.8 | 68.8 |
| Finance income | (0.4) | (0.8) | (4.7) | (2.5) |
| Finance expenses | 27.0 | 7.7 | 91.6 | 31.0 |
| Foreign exchange gain (loss) | (0.1) | 0.6 | (0.3) | 0.9 |
| Operating Profit (EBIT) | 21.7 | 9.2 | 147.4 | 98.2 |
| Depreciation, amortization and impairment | 94.4 | 39.3 | 363.5 | 128.9 |
| Charge related to capitalized right of use assets ${ }^{(2)}$ | (79.5) | - | (300.2) | - |
| Other operational charges ${ }^{(3)}$ | 10.6 | 4.3 | 19.9 | 10.9 |
| Adjusted EBITDA | 47.2 | 52.8 | 230.6 | 238.0 |

(1) The company has revised the calculation of Adjusted EBITDA to exclude charge related to capitalized right of use assets. The company believes this is useful to investors in order to provide better comparability to prior periods as IFRS 16 was adopted on January 1, 2019
(2) Represents lease payments that would have been expensed, but for the adoption of IFRS 16 related to capitalized right of use assets and payments received for capitalized sublease receivables.
(3) For the quarters ended December 31, 2019 and December 31, 2018, other operational charges consisted of $\$ 10.6$ million and $\$ 4.3$ million, respectively, of one-time items and other charges that are not reflective of our ongoing financial and business performance. For the year ended December 31, 2019, other operational charges consisted of 9.5 milion of primarily executive separation expense, $\$ 4.7$ miliion of acquisition costs, $\$ 3.4$ milion of litigation reserve, $\$ 2.5$ milion of asset write-offs related to conversions and store closings, and ( $\$ 0.2$ ) million of income from other items. For the year ended December 31, 2018, other operational result consisted of $\$ 3.5$ million of restructuring expenses, $\$ 2.8$ million of litigation reserve, $\$ 1.9$ milion of uncollected receivables, $\$ 1.5$ milion of asset write-offs related to conversions and store closings, $\$ 0.7$ million of IPO transaction costs and $\$ 0.5$ million of other expense items.

## ADJUSTED PROFIT \& ADJUSTED EPS RECONCILIATION (1)

| IN MILLIONS OF USD (EXCEPT PER SHARE DATA) | QUARTER ENDED 12/31/2019 | QUARTER ENDED 12/31/2018 | $\begin{array}{r} \text { YEAR ENDED } \\ 12 / 31 / 2019 \end{array}$ | YEAR ENDED $12 / 31 / 2018$ |
| :---: | :---: | :---: | :---: | :---: |
| Net profit (loss) attributable to equity holders of the parent | (8.8) | (5.7) | 12.7 | 29.5 |
| Amortization related to acquisitions ${ }^{(2)}$ | 9.6 | 9.8 | 38.1 | 39.4 |
| Impairment of assets | 2.2 | 10.6 | 5.5 | 14.6 |
| Other operational charges ${ }^{(3)}$ | 10.6 | 4.3 | 19.9 | 10.9 |
| Income tax adjustment and one-off income tax items ${ }^{(4)}$ | (6.1) | (6.5) | (15.7) | (27.4) |
| Adjusted net profit attributable to equity holders of the parent | 7.5 | 12.5 | 60.5 | 67.0 |
| Adjusted net profit attributable to equity holders of the parent - Ex IFRS 16 Impact | 8.5 |  | 63.9 |  |
| Adjusted diluted earnings per share to equity holders of the parent | 0.08 | 0.13 | 0.65 | 0.72 |
| Adjusted diluted earnings per share to equity holders of the parent - Ex IFRS 16 Impact | 0.09 |  | 0.69 |  |

(1) Beginning in Q1 2019, the company has revised the calculation of Adjusted Net Profit Attributable to Equity Holders of the Parent to exclude not only amortization related to acquisitions and other operational charges (net of income tax), but also to exclude impairment of assets, income tax adjustment on amortization related to acquisitions and impairment and other one-off income tax items. The company believes the new calculation is useful to investors because it removes the effects of purchase accounting for acquired intangible assets (primarily concessions), non-recurring transactions and impairments of assets.
(2) Although the values assigned to the concession rights during the purchase price allocation are fair values, we believe that their additional amortization doesn't allow a fair comparison with our existing business previous to the business combination, as the costs of the intangible assets have been incurred.
(3) For the quarters ended December 31, 2019 and December 31, 2018, other operational charges consisted of $\$ 10.6$ million and $\$ 4.3$ million, respectively, of one-time items and other charges that are not reflective of our ongoing financial and business performance. For the year ended December 31, 2019, other operational charges consisted of $\$ 9.5$ million of primarily executive separation expense, $\$ 4.7$ million of acquisition costs, $\$ 3.4$ million of litigation reserve, $\$ 2.5$ million of asset write-offs related to conversions and store closings, and ( $\$ 0.2$ ) million of income from other items. For the year ended December 31, 2018, other operational charges consisted of $\$ 3.5$ million of restructuring expenses, $\$ 2.8$ million of litigation reserve, $\$ 1.9$ million of uncollected receivables, $\$ 1.5$ million of asset write-offs related to conversions and store closings, $\$ 0.7$ million of IPO transaction costs and $\$ 0.5$ million of other expense items
(4) Beginning in Q1 2019, this line item has been revised to include the following:

QUARTER ENDED
12/31/2019
(0.1)
(3.2)
(2.8)

QUARTER ENDED
12/31/2018

YEAR ENDED 12/31/2019

One-off non-cash change in valuation of deferred tax assets
Income tax adjustment amortization and impairment
Income tax adjustment other operational charges
(5.4)
(0.2)
(11.7)
(3.8)
$\square$
(10.3)
(14.3)
(2.8)

